

# AC Electric Vehicles Privacy Statement

## Privacy Protection

Protecting your privacy, along with your confidential business records, is of primary importance to us as it relates to your satisfaction with our service. We can only succeed if you are fully satisfied. You have chosen to use our service, and we recognize our obligation to keep the information you provide to us secure and confidential. Our commitment to protect your information will continue under the principles and online guidelines described below.

## Information Security

Keeping your records secure is one of our most important responsibilities. We value your trust and handle your information with care. Only authorized employees may access your information when needed to meet your requests. We may also access records you have provided when considering a request from you for additional services or under the law or any agreement with you. We safeguard information according to established security standards and procedures, and we continually assess new technology for protecting information. Our employees are trained to understand and comply with these information principles. We use state-of-the-art Internet technology to make online check and form transmissions and records secure.

## Information Accuracy

Keeping your account information accurate and up to date is very important. If you ever find that your account information is incomplete, inaccurate or not current, please call, write or e-mail us at the communications points listed throughout our site. We will correct any erroneous information as quickly as possible.

## Information Sharing

We limit who receives information and what type of information is shared among authorized employees of AC Electric Vehicles. We do not share information with outside companies, such as marketing or advertising firms or credit bureaus. AC Electric Vehicles is committed to making sure that your Online Transactions are safe and secure. With our own security infrastructure in place, we are confident that access to your accounts is private and secure. While AC Electric Vehicles works to protect your privacy, you also play a role in protecting your accounts. Only provide your Access ID or Online ID when your browser shows a Secure Socket Layer (SSL) connection directly to the provider or to another site you have investigated and fully trust. No AC Electric Vehicles employee will ever ask you for your password. Information may be exchanged when legally required based on court orders ONLY. If we receive a subpoena or similar legal process demanding release of any information about you, we will generally attempt to notify you (unless we believe we are prohibited from doing so). Except as required by law or as described above, we do not share information with other parties, including government agencies.

## Privacy Online

Whenever we ask for personal information on our Web Site, we use Secure Socket Layer (SSL technology) for transferring data. This technology encrypts — or scrambles — your account information, so it's virtually impossible for anyone other than AV Electric Vehicles to read it.

## About "Cookies®"

To provide better service and a more effective Web site, we use "cookies" as part of our interaction with your browser. A "cookie" is a small text file placed on your hard drive by our Web page server. These cookies do not collect personally identifiable information, and we do not combine information collected through cookies with other personal information to determine who you are or your e-mail address. Cookies are commonly used on Web sites and do not harm your system. By configuring your preferences or options in your browser, you determine if and how a cookie will be accepted. We use cookies to determine if you have previously visited our Web site and for a number of administrative purposes.

If you feel that we are not abiding by this privacy policy, please contact us immediately via telephone at (760) 325-0070.